

MORNINGSIDE ANIMAL CARE CENTER

929 BUFORD DRIVE, LAWRENCEVILLE, GA 30043

LATE AND NO-SHOW POLICY

EFFECTIVE: 1 February 2022

- In order for us to properly prepare and give our clients the best care please arrive 10 minutes early for your scheduled appointment. Late arrivals and no shows negatively impact the quality of care delivered to clients and their pets.
- We request that you provide at least a 24 hour notice when canceling an appointment.
- If you find yourself unexpectedly late, please call to confirm that your pet can still be seen or if the appointment needs to be rescheduled.
- If you are more than 10 minutes late for your appointment and fail to notify the facility, the appointment will be rescheduled and may be marked as a no-show.
- Same day cancellations will be treated as a no-show.
- After two "no-shows" for scheduled appointments, we will require a \$25 no-show fee on the next visit.
- This policy is enforced to ensure that all pets receive the same access to top quality veterinary care.
- Any exception to this policy is at the sole discretion of the attending Veterinarian.

DONNA M. MORRIS, DVM
EMAIL: infor@morningsideacc.com
TEL: 770-995-5700
FAX: 770-995-5072

